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Creating a Culture of Blameless Reporting & Transparency in Nursing Education

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Educating Minds and Hearts to Care for the World

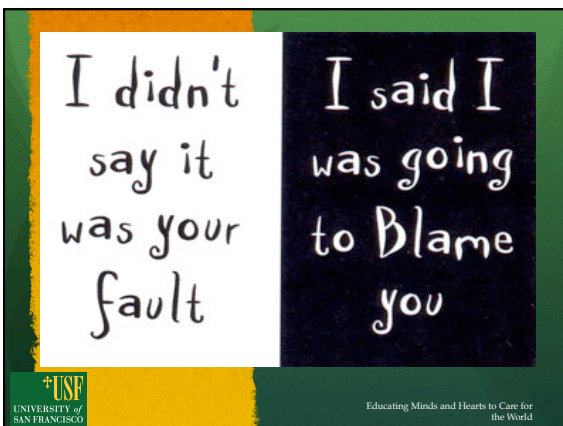


Have You Ever Been Afraid to Talk About Error?



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I didn't say it was your fault	I said I was going to Blame you
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In A Perfect Educational System

- Judgment free
- Blame free
- Worry free
- Easy to take responsibility

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Educator's Goal

FOR STUDENTS AND PATIENTS

- Provide safe care
- High quality
- Just
- Accountable
- Effective teamwork

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Transparency & Just Culture

Leads us to a different culture in education

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Changing Culture School of Nursing

- Involves all levels of students
- All faculty
- Change our reporting protocol for errors and near misses


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Reporting System

- Healthcare institution policy
- Added new reporting system for SON
- Introduced in faculty meetings
- On blackboard sites and e-mail


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Safety Error Form

- Student Name
- Instructor Name
- Course, semester, date
- Institution & unit
- Type of event
- Detailed description of event
- No patient identifiers

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Near Miss Form

- Date
- Semester
- Institution
- Detailed description
- Optional
 - Instructor's name, course name, & unit

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Safety Officer

I'VE DECIDED TO BE A NURSE WHEN I GROW UP... I LIKE WHITE SHOES.



Keep Safety as a Discussion Point


- Inform
- Collect
- Report

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Root Cause Analysis


- Problem solving
- Look for cause NOT blame
- Is student safe in current situation



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Keeping Transparent

- Create dashboard
- Develop detailed report
- Disseminate summary report to faculty and all levels of students



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What I Know Now.....

- Mismatch in communication
- Convenience for forms
- Why are we doing this?
- Is it mandatory?



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