

# Utilization of Community Health Promoters or Outreach Certified Nursing Assistants to Improve Outcomes of Diabetes, Cardiovascular Disease and Obesity in Vulnerable Populations.

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## INTRODUCTION

- Diabetes and heart disease are two of the leading causes of death in the United States. Obesity is a major risk factor for both of these disease processes.
- There is a projected primary care provider shortage ranging from 12,500 to 31,100 by 2025.
- Nurse practitioners are collaborating with other disciplines to develop programs to improve chronic disease outcomes when the traditional provider visit may not be easily accessible.
- Community health promoters (CHP) and certified nursing assistants (CNA) can be included in the care team to improve access and outcomes of patients with hypertension, diabetes, and obesity.

## EFFECTIVE ROLES OF CHP

Patient Educator  
Patient Motivator  
Patient Advocate

Identifiers of those at risk for DM, CVD, and with Obesity

### Example of Accurate Screening for DM in Latino Migrant Population by CHP

Percentage Agreement of CHP and RN Generated Diabetes Risk Scores

	Agree (n,%)		Disagree RN – CHW (n,%)		Disagree CHW – RN (n,%)	
1	2	7.14	4	10.53	6	15.79
2	5	17.86	7	18.42	10	26.32
3	9	32.14	12	31.58	6	15.79
4	3	10.71	4	10.53	8	21.05
5	4	14.29	4	10.53	5	13.16
6	2	7.14	7	18.42	0	0
7	2	7.14	0	0	3	7.89
8	1	3.57	0	0	0	0
Pearson Chi <sup>2</sup>	df(7)		5.971	0.543	8.5312	0.288
			1			
Fisher's exact				.621		.312

Note: Farmworker sample N=66. RN vs CHW: Pearson chi2(7)=5.9711 Pr=0.543 Fisher's exact=0.621; CHW vs RN: Pearson chi2(7)=8.5312 Pr=0.288 Fisher's exact=0.312

## ROLES OF OUTREACH CNA

Address medication adherence  
Educate on healthy eating  
Creation of personalized exercise plan  
Connect patients with health services



**“I love when the girls visit. I am learning so much. I am proud of myself. My pressure is better than it has ever been.” – Outreach Patient**

## OUTCOMES OF CHP PROGRAMS (Diabetic & Hypertension Patients)

1. Improve self efficacy
2. Improve diabetes knowledge scores
3. Improve diabetes and CVD clinical outcomes
4. Improve activity level
5. Improve dietary behaviors
6. Improved access to care for those with high risk scores



## UVA DEPARTMENT OF FAMILY MEDICINE OUTREACH

Started in 2015  
Grand-Aide curriculum  
2-3 CNAs with DNP supervisor  
Home visits by CNA  
Patients with Diabetes, HTN or Obesity

## DNP ROLE IN UVA OUTREACH PROGRAM

Curriculum development with Grand-Aides USA  
Training of CHP or CNA  
Liaison to clinic  
Identifier of high utilizers or high risk patients  
Real time assessments via telecommunication

## PATIENT-CENTERED GOALS OF PROGRAM

Patient Goal(s):

- Take medication as prescribed
- Increase amount of physical activity
- Improve healthy diet by limiting fatty and processed foods
- Reduce sodium in diet
- Increase amount of water I drink every day
- Reduce stress
- Monitor my blood pressure
- Other, please list:

## OVERALL PROGRAM GOALS

20% reduction in emergency department utilization  
20% reduction in hospitalization rates  
Statistically significant reduction in health care cost-per-patient

## REFERENCES

- Grand-Aides hypertension, diabetes and obesity manual for University of Virginia Department of Family Medicine.
- Thompson, R., Snyder, A., Burt, D., Greiner, D & Luna, M. (2014). Risk Screening for Cardiovascular Disease and Diabetes in Latino Migrant Farmworkers: A Role for the Community Health Worker. *Journal of Community Health*, published online 4 July 2014. DOI: 10.1007/s10900-014-9910-2.