

# Implementing the Brown Bag Medicine Review Tool to Improve Cardiovascular Outcomes



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#### Introduction

- Every year, nearly 125,000 Americans die due to poor medication adherence
- Medication nonadherence attributes to almost \$300 billion a year in additional provider and emergency department visits and hospitalizations.
- Medication adherence can reduce stroke risk by 31%—45% and myocardial infarction risk by 8%—23%.
- Emerging clinical and cost-benefits of adherence in primary care
- The Brown Bag Medicine Review (BBMR) is a tool that helps clinicians identify what medicines patients are taking and how they are taking them.

#### Purpose

The purpose of this project was to implement a quality improvement project utilizing the evidence-based BBMR tool to improve medication adherence and medication communication between the provider, patient, and clinical staff.

#### Methods

Adult patients were instructed to bring all their prescription and over-the-counter (OTC) medicines to each provider visit. A reviewer utilized a Spanish-speaking interpreter to conduct medicine reviews in the clinic using a questionnaire while transcribing the patient's verbal response.

#### Results

Fifty-percent (n = 13) were found to have problems with their medicine regimen; however, only 15% (n = 2) were identified with a possible risk to patient safety, and regimens were modified. The most identified adherence problems were taking a new OTC medicine 31% (n = 4) or stopped taking a prescription medicine 23% (n = 3) without telling a clinician in the clinic. Overall, 19% (n = 5) of medicine regimens were modified.

#### Discussion

- Improve the effectiveness of medication review processes and communication between the patient and clinic staff regarding medicine regimens
- Categorize and identify specific barriers to medication nonadherence
- Real-time modification of medicine regimens and assess medicine understanding.
- Technology use such as mobile phone messaging may support BBMR reminders and medication adherence.
- Pharmacists may be beneficial during implementation and when medicine problems are found.

In primary care, an evidence-based medicine review tool can improve medicine review processes, enhance patient and provider communication regarding medicine regimens, and identify specific barriers to medication nonadherence.





## Implementing the Medicine Review in a Faith-based Clinic

	<u>n (%)</u>
Days in the clinic (DC)	9
Provider visits (PV)	100
Prescription medicines reviewed with patient (PMRwP)	73
Medication bags distributed (MBD)	47
Medicine reviews conducted (MRC)	26 (55)

## Medication Categories and Percentages of Adherence Versus Nonadherence Patients who received medicine reviews (26 Total)

	Adherence	Nonadherence
	n (%)	n (%)
<u>Item Evaluated</u>		
All prescription medicine containers to visit	20 (77)	
Some prescription medicine containers to visit		3 (11.5)
Did not bring in all prescription containers to vis	it	3 (11.5)
All over-the-counter (OTC) medicine containers	10 (38.5)	
to visit		
Some OTC medicine containers to visit		0(0)
Did not bring in all OTC medicine containers to	visit	6 (23)
Did not take any OTC medicine	10 (3	8.5)

# Medicine Regimen and Problems Found

	<u>n (%)</u>
Item Evaluated	
Patients who received medicine reviews	26
Problems found with medicine regimen	13 (50)
Medicine regimen, possible risk to patient safety	2
Changes made to medicine regimen after medicine review	5 (19)
Specific Problems Found with Medicine Regimen	
	<u>n (%)</u>
<u>Item Evaluated</u>	
Patients who received medicine reviews	26

Item Evaluated	
Patients who received medicine reviews	26
Problems found with medicine regimen	13 (50
Started taking a new over-the-counter medicine without telling	4 (31)
a clinician in the clinic	
Stopped taking their prescription medicine or without telling	3 (23)
a clinician in the clinic	
Medicine correct but dose incorrect	1 (8)
Taking a new prescription medicine (e.g., prescribed by another clinician) or	1 (8)
over-the-counter medicine or supplement without telling the clinician in	
this clinic	
Containers did not match the medicine list in the electronic health record	1 (8)
Medication nonadherence	1 (8)
Failure to refill prescription	1 (8)
Failure to discontinue medicine as directed by clinician	1 (8)